

## Working in Partnership with NHS Lothian

If you would like to access any of these Advice Services please speak to your GP or the Reception Staff, who will arrange an appointment for you.

The Welfare Rights Adviser is available every Friday morning, at the Medical Centre

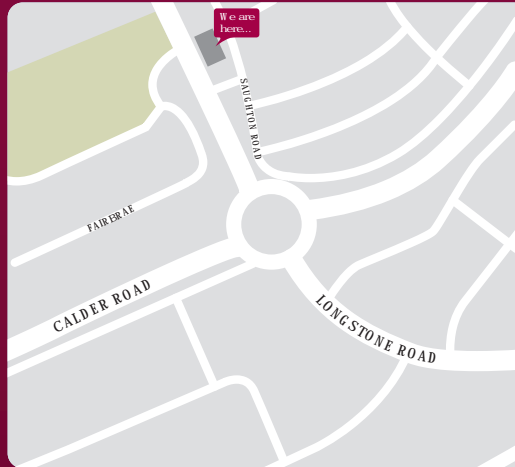
If you are **not** a patient at Whinpark Medical Centre, but you need our help, please ring us anyway – you can be offered an appointment at one of our local offices.

**Call us on 0131 442 1009**



CHAI's Advice Service @ Whinpark Medical Centre is a Partnership initiative funded by NHS Lothian's 'Welfare Rights in Health Settings' Project.

## Find us at...



Whinpark Medical Centre  
6 Saughton Road, Edinburgh, EH11 3RA  
Tel: 0131 455 7999



Tel: 0131 442 1009  
Fax: 0131 443 5891  
Email: [chaiadvice@mail.wh1.org.uk](mailto:chaiadvice@mail.wh1.org.uk)



Community Help and Advice Initiative

## Advice, Information & Representation

Advice Service @ Whinpark Medical Centre



We can help you on  
matters such as...

Benefit Entitlement

Benefit Appeals

Debt Advice

Housing Rights

Rent Arrears

Council Tax

## Advice Service @ Whinpark Medical Centre

### Do you have problems with?

- **Welfare Benefits**
- **Debt**
- **Housing**
- **ESA**
- **DLA**
- **Tax Credits**
- **Housing benefit**
- **Social Fund**
- **Employment**
- **Homelessness**
- **General money worries**

### Questions about...?

- **Bedroom Tax** (Under Occupancy Charge)
- **Personal Independence Payment**
- **Universal Credit**

If so, you can speak to the Welfare Rights Adviser at Whinpark Medical Centre who can offer expert advice and information.

They can also help with filling in benefit forms and representation at appeals and tribunals.

## CHAI Advice Service

CHAI's Scottish National Standards Accredited Advice Service provides free, confidential and impartial advice, information and representation on welfare benefits, debt and housing issues.

We can identify your income entitlements, help you claim any benefits you are due – and represent you at an Appeal Tribunal, if required.

We can also help you sort out any money or debt problems you have.

## Energy & Fuel Advice

CHAI can also provide you with Advice & Assistance with:

- Billing & tariff issues
- Switching tariffs
- Affordable payment arrangements for fuel arrears
- Assistance with Energy Efficiency Grants

Contact our Income Maximisation & Energy Advice Team on

**0131 442 1009**



## Housing Advice

CHAI is also part of the Edinburgh Housing Advice Partnership (EHAP), who can provide advice and representation on any housing issues.

**0845 302 4607**

